



Totem MT, Koop. E.
 Florida 56, 24-B
 20120 Hernani (Spain)
 Phone: +34 943 555465

All cams received for repair will be cleaned and lubed and we will try to return them in the best working condition possible. However, remember that our products have a finite lifespan. Cams deemed unsafe for further use may be destroyed by Totem MT.

We recommend you to use the local postal service to send the cams as certified mail with delivery confirmation. Use an appropriate box to secure the cams against any damage during shipping.

Cam repair will be done as soon as we receive it. Totem TM will ship the repaired cams two days after they are received. See "Ordering info" to know the expected delivery time for different destinations. For Canada and USA, the repaired cams will be sent to the country with the first stock reposition (once a month approx.). Once the cam arrives the warehouse, you should add the delivery time of "Ordering info".

Service fees:

- Re-sling:
 - Totem Cam: 6€ (include cam clean and lube)
 - Basic Cam: 3€ (include cam clean and lube)
- Trigger wire ropes replacement: 8€ (include cam clean and lube)
 - Totem Cam: 6€ (include cam clean and lube)
 - Basic Cam: 8€ (include cam clean and lube)
- Springs replacement (available on Totems only): 14€ (includes trigger wire rope replacement and cam clean and lube)
- Returning fee (up to three cams. For more cams ask on info@totemcams.com):
 - Europe: 8€
 - Rest of the world: 10€

Fill first two columns and mark an X in the required repair services.

| Cam reference | Serial number | Re-sling | Trigger wire ropes replacement | Springs replacement |
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Fill the form below.

Name: _____ Surname: _____

Address: _____ City: _____

ZIP code: _____ State: _____ Country: _____

E-mail: _____

Credit card type (Visa / Master Card): _____

Credit card number: _____ Exp. Date: _____ CVV code: _____

Signature: _____